

ALLTEL COMMUNICATIONS

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**Stephen R. Byars**  
Vice President/External Affairs  
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Cell: 859/221-2787



February 6, 2004

Thomas Dorman  
Executive Director  
Kentucky Public Service Commission  
P.O. Box 615  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

RECEIVED  
FEB 10 2004  
PUBLIC SERVICE  
COMMISSION

Re: Kentucky ALLTEL, Inc. November & December 2003 OSS Update Report

Dear Mr. Dorman:

Enclosed for filing with the Kentucky Public Service Commission is Kentucky ALLTEL's November & December 2003 OSS Update Report. Please return a stamped copy of this filing in the enclosed self-addressed postage paid envelope.

If you have any questions please feel free to contact me at 859-271-8324.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen R. Byars".

Stephen R. Byars

Notice of Service  
Case No. 2001-00399

I hereby certify that the attached filing was served the 6th day of February 2004  
by mail to:

Ms. Allison T. Willoughby  
Brandenburg Telecom LLC  
332 E. Broadway  
P.O. Box 599  
Brandenburg, KY. 40108-0599

Stephen B. Rowell  
ALLTEL Communications, Inc.  
One Allied Drive  
P.O. Box 2177  
Little Rock, AR 72202

Honorable Ann Louise Cheuvront  
Assistant Attorney General  
Office of Rate Intervention  
1024 Capital Center Drive  
Frankfort, KY. 40601

Mr. Robert W. Weaver  
Landmark Center, Suite 300  
2100 First Avenue North  
Birmingham, AL 35203-4226

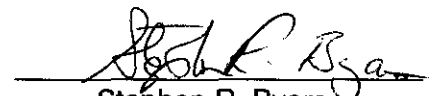
Mr. John Selent  
Attorney at Law  
Dinsmore & Shohl, LLP  
1400 PNC Plaza  
500 West Jefferson St.  
Louisville, KY. 40202

George Page  
Regional President  
ALLTEL Communications, Inc.  
50 Executive Parkway  
Hudson, OH 44236

J. Christopher Sanders  
Kentucky State AFL-CIO  
340-1 Democrat Dr  
Frankfort, KY. 40601

Mr. Daryl Wyatt  
South Central Telecomm LLC  
1399 Happy Valley Rd.  
P.O. Drawer 159  
Glasgow, KY. 42142-0159

Teresa L. Holmes  
Acting Director of Litigation  
Lexington-Fayette Urban Co. Gov't  
Department of Law  
2000 East Main St.  
Lexington, KY. 40507

  
Stephen R. Byars  
Vice President – External Affairs

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

JOINT APPLICATION OF	)	
KENTUCKY ALLTEL, INC. AND	)	CASE NO. 2001-399
VERIZON SOUTH INC. FOR	)	
APPROVAL OF TRANSFER OF ASSETS	)	

NOVEMBER 2003 OSS UPDATE REPORT

Pursuant to the Order issued in this proceeding on February 13, 2002 by the Kentucky Public Service Commission ("Commission"), Kentucky ALLTEL, Inc. ("Kentucky ALLTEL") submits the following monthly OSS Update Report for November 2003, including the status of each open OSS requirement specified therein (Order Issued February 13, 2002, page 20, Ordering Paragraph 6):

- 1. Kentucky ALLTEL will meet quarterly with a consortium of Kentucky CLECs to implement mutual design objectives. Brief summaries containing a list of the attendees and issues discussed should be filed as part of the monthly OSS update report.**

The 8th quarterly CLEC meeting will be held on December 11, 2003. Kentucky ALLTEL continues to communicate regularly with interconnecting companies on various issues and encourages any CLEC with interconnection issues or concerns to contact its Kentucky ALLTEL account manager.

- 2. Kentucky ALLTEL will develop a change management system.**

Kentucky ALLTEL's account management team is available to discuss any system changes that a CLEC may identify. Currently, Kentucky ALLTEL CLEC account managers receive system change requests by mail, email or telephone. The account manager reviews the system change request, forwards the request for cost/benefit analysis and communicates back to requestor whether or not the request is technically and economically feasible. Kentucky ALLTEL

anticipates using the current process unless the volume or significance of requests indicate that more formal processes are necessary.

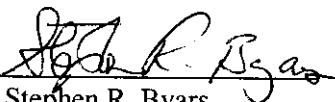
**3 – 13. Requirements 3 – 13 as listed in the Commission’s February 13, 2002, order.**

ALLTEL is in compliance with requirements 3 through 13 as specified in the Commission’s February 13, 2002, order issued in this proceeding.

**Dated: February 6, 2004**

Respectfully submitted,

**KENTUCKY ALLTEL, INC.**

By:   
Stephen R. Byars

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

JOINT APPLICATION OF	)	
KENTUCKY ALLTEL, INC. AND	)	CASE NO. 2001-399
VERIZON SOUTH INC. FOR	)	
APPROVAL OF TRANSFER OF ASSETS	)	

DECEMBER 2003 OSS UPDATE REPORT

Pursuant to the Order issued in this proceeding on February 13, 2002 by the Kentucky Public Service Commission ("Commission"), Kentucky ALLTEL, Inc. ("Kentucky ALLTEL") submits the following monthly OSS Update Report for December 2003, including the status of each open OSS requirement specified therein (Order Issued February 13, 2002, page 20, Ordering Paragraph 6):

- 1. Kentucky ALLTEL will meet quarterly with a consortium of Kentucky CLECs to implement mutual design objectives. Brief summaries containing a list of the attendees and issues discussed should be filed as part of the monthly OSS update report.**

The 8th quarterly CLEC meeting was held on December 11, 2003. The minutes from that meeting are attached as Exhibit "A". Kentucky ALLTEL continues to communicate regularly with interconnecting companies on various issues and encourages any CLEC with interconnection issues or concerns to contact its Kentucky ALLTEL account manager.

- 2. Kentucky ALLTEL will develop a change management system.**

Kentucky ALLTEL's account management team is available to discuss any system changes that a CLEC may identify. Currently, Kentucky ALLTEL CLEC account managers receive system change requests by mail, email or telephone. The account manager reviews the system change request, forwards the request for cost/benefit analysis and communicates back to requestor whether or not the request is technically and economically feasible. Kentucky ALLTEL

anticipates using the current process unless the volume or significance of requests indicate that more formal processes are necessary.

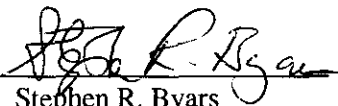
**3 – 13. Requirements 3 – 13 as listed in the Commission's February 13, 2002, order.**

ALLTEL is in compliance with requirements 3 through 13 as specified in the Commission's February 13, 2002, order issued in this proceeding.

**Dated: February 6, 2004**

Respectfully submitted,

**KENTUCKY ALLTEL, INC.**

By:   
Stephen R. Byars

**EXHIBIT A**  
**Minutes from the December 11, 2003**  
**CLEC Consortia Call**

**CLEC Attendee's**

Telcove  
ALEC Inc

**ALLTEL Attendee's**

Mandy Jenkins  
Traci Brunner  
JT Meister

No issues or complaints were raised.

CLECs should follow ALLTEL's escalation process as documented on its website ([www.alltel.com](http://www.alltel.com)) for any future issues which arise.